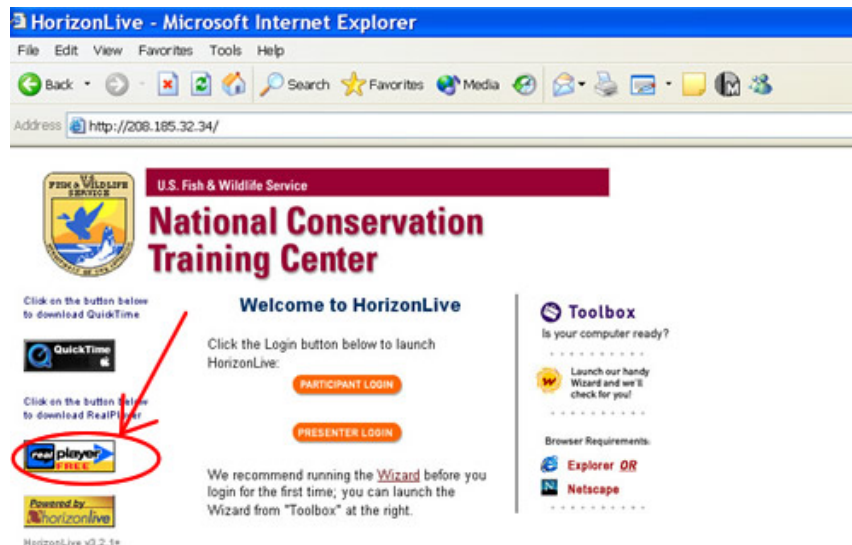


Getting Your Computer Ready for a Video Webcast

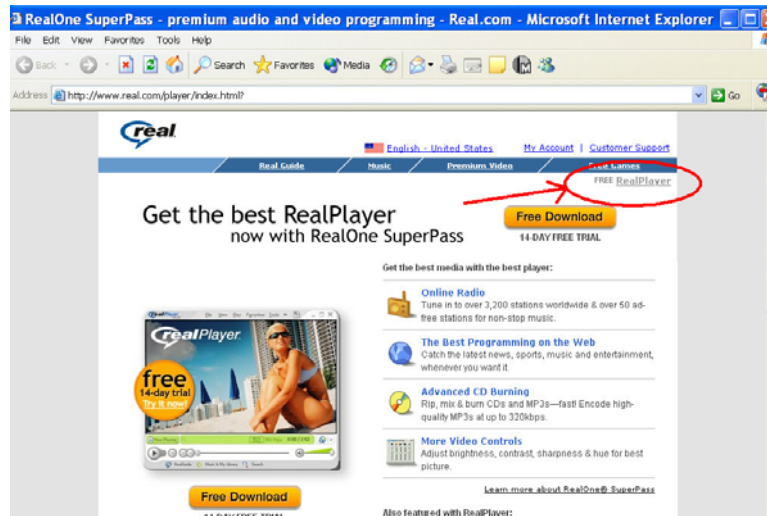
To view a video webcast via HorizonLive (either live or on an archive) you must have RealPlayer loaded on your computer and you must run the HorizonLive wizard. The steps listed below take you step-by-step through the process you need to follow to prepare your computer.

NOTE: To load RealPlayer you must have administrative rights on your computer. In addition, if you have a pop-up blocker on your computer, you must temporarily disable it while you are loading RealPlayer and running the HorizonLive wizard.

1. Go to <http://fws.horizonlive.com>
2. Click on the "RealPlayer FREE" button on the left hand side of the screen.



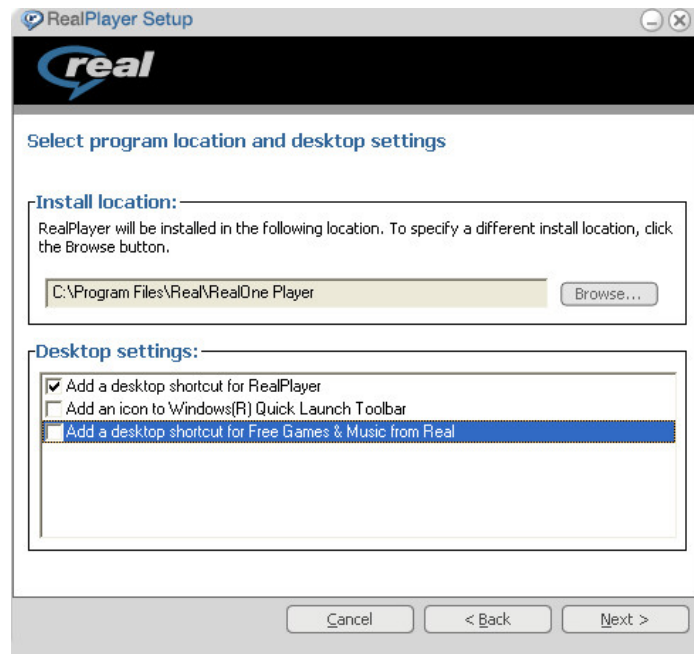
3. Click on "FREE RealPlayer".



4. When your "Security Warning" screen comes up, click on the "Yes" button.
5. The Download Manager will begin. When it has downloaded the RealPlayer files, it will start the install process.

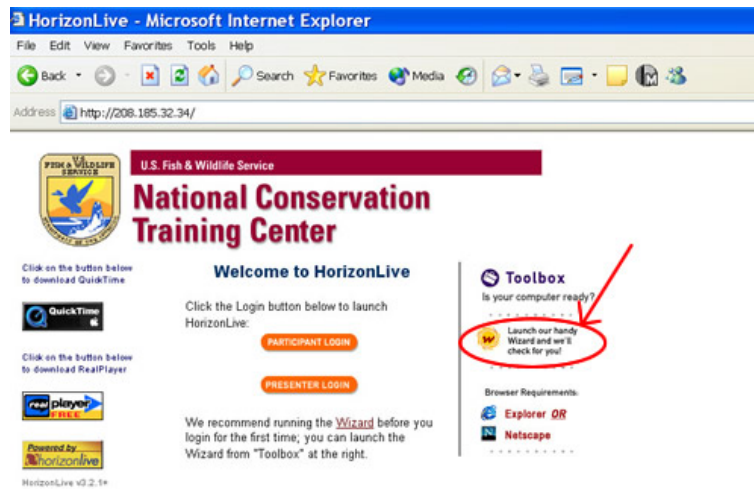


6. The RealPlayer setup window will appear. Click on "Accept", unclick the last two boxes on the Desktop Setting screen (Add an icon to Windows . . . and Add a desktop shortcut . . .), click "Next >", then click "OK".

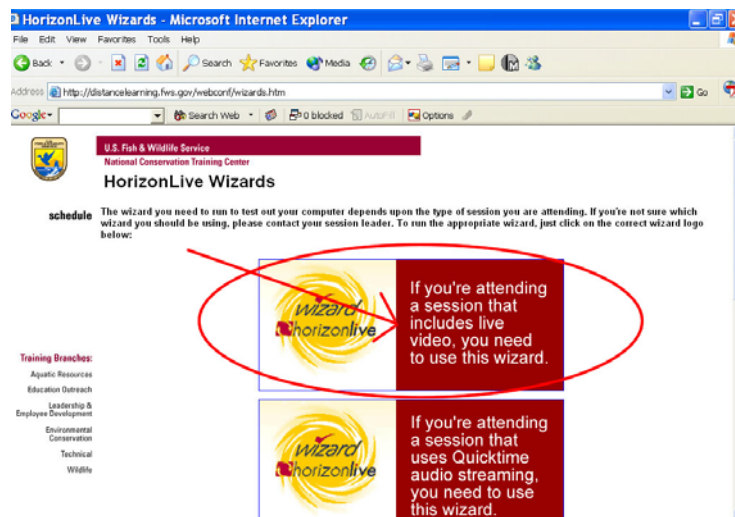


7. On the "Default Media Player" screen, you can set RealPlayer to be your preferred player for any of the media types listed, but you don't have to do this. When you have made your selections (if any), click on "Finish".
8. A screen will come up for the "Google Toolbar". Make the selection you desire then click on the "Continue >" button.
9. Click on "Basic Setup" and "Continue >".
10. Close RealPlayer and the Download Manager. You have now successfully loaded the current version of RealPlayer on your computer.

11. Go back to <http://fws.horizonlive.com> and click on the button to run the wizard.



12. Click on the wizard for a session including live video.



13. Follow the prompts to go through the wizard. When you reach the end, close the wizard window and you're ready to view the broadcast.